

Our Culture Statement

Our Past and Our Future

Founded in 1926 by compassionate community volunteers helping children in need, over time Johns Hopkins All Children's Hospital has evolved into an essential statewide provider and referral center committed to advancing child health through treatment, education, advocacy and research.

Johns Hopkins All Children's latest transformation to become a national academic institution reflects our ongoing dedication to being top leaders in pediatric health. In so doing, we value and embrace change in health care to deliver the most advanced care, while never losing sight of our goals to foster inspiration and hope among children and families. We drive change by seeking opportunities for improvement, identifying new needs and exploring new solutions.

Our Commitment to Excellence & Respect

Quality and safety are our highest priorities—our patients deserve no less. We demonstrate excellent service to patients, families and to each other. A long tradition of putting patients first, respecting each other and striving to improve further is inherent to Johns Hopkins All Children's Hospital.

We approach our work with a positive attitude and professional manner. Taking responsibility to get the job done and holding ourselves—and each other—accountable is a vital part of “who we are.” We respond promptly to situations with honesty and integrity. We not only follow best practices and standards of care, we redefine them by looking for ways to increase efficiency and innovation while always keeping patient safety first.

Our work is too important to be slowed down by gossip, negativity, bullying or avoiding responsibility. These types of behaviors have no place in our organization. We respect and celebrate different perspectives, lifestyles, cultures, ethnicities and religions of our colleagues, patients and families. We treat others as we hope to be treated ourselves.

We are here to touch lives, save lives and create healthy futures. Whether we deliver frontline clinical care or maintain behind-the-scenes operations, we each play an important role in children's health. When we have questions, we inquire and seek clarity. We admire our colleagues who face challenges with confidence, and learn positive lessons from setbacks. We strive to be the best.

Our Drive to Collaborate

Collaboration and teamwork are critical to our success. We, the Johns Hopkins All Children's family, work together to support our organization's strategic direction, to solve problems, to accomplish tasks and to sustain ourselves financially. We consider patients and families valued partners in the diagnosis, treatment and care of ill children, the creation of new knowledge, and training of future leaders in health care.

Partnering with community leaders, academic institutions and other health care providers shapes our identity and creates channels for growth. We have a duty to engage with our communities to help ensure local, regional, national and global access to our quality care and to create healthier and safer neighborhoods for children and their families.