

MyHealth Patient Portal

Instant Online Access

Health Records

Schedule Appointments

Health Library

Symptom Checker



JOHNS HOPKINS
MEDICINE

**JOHNS HOPKINS
ALL CHILDREN'S HOSPITAL**



What is MyHealth?

MyHealth is a convenient and secure way to help keep track of information related to your child's care from Johns Hopkins All Children's Hospital, Johns Hopkins Outpatient Care locations and All Children's Specialty Physician Offices. Everything is in one convenient location either online at HopkinsAllChildrens.org or by downloading the HealthLife mobile app to your smart phone.

If you need to refer to instructions from your physicians, have a question about the name of your child's medication, aren't sure about a symptom your child has or need to make an appointment with your doctor, MyHealth is available to securely help your family manage your child's care, day or night.



With MyHealth online or the HealthLife mobile app, you can:



Message your provider



Securely access health records

- Clinical record summaries
- Lab results (if performed at one of the locations listed above)
- Procedures
- Health issues
- Medications
- Radiology
- Clinical notes



View upcoming appointments



Request an appointment



Use Pocket Doc Symptom Checker



Search a health library

Available for both Android and Apple smart phones

How do I sign up for MyHealth?

All new patients will be enrolled in MyHealth online at their first appointment. If you have issues accessing your account please call 727-767-4282.

Your MyHealth account can be accessed online at HopkinsAllChildrens.org or by downloading the HealthLife mobile app to your smart phone from your app store of choice.

Who can participate in MyHealth and who sees this information?

As a parent, legal guardian or young adult, we understand your concern about safeguarding health information for you or your child. Only you will have access to the information provided on MyHealth. Please do not share your user name or password with anyone.

You are eligible if you are:

- A parent or legal guardian of a patient.
- A patient age 18 or older.
- A parent or legal guardian with proof of continued legal guardianship of patients who are 18 or older.

How do I activate my MyHealth account?

Once you have supplied us with your information, including your email address; you will receive an invitation to set up your account. The following steps will help you complete setting up and activating your account:

1. In the email invitation, you will be asked to click on the **Accept Invitation** link.
2. Once connected, select the appropriate role (I manage/I am) in the drop-down box and click **Continue**.
 - a. I manage refers to a parent or guardian of the patient.
 - b. I am refers to a patient 18 years old or above.
3. Next enter your date of birth and answer a question to verify your identity. Also, please review and agree to the Terms of Use and Privacy Policy then click the **Next, Create Your Account** button.
4. Finally, verify your email address and create a memorable username, password and choose your security question and corresponding answer. Review your submitted information and agree to the Terms of Use and Privacy Policy and click the **Create Account** button.

This will complete the activation process and you will have access to health information for you and your child from Johns Hopkins All Children's Hospital, Johns Hopkins Outpatient Care locations and All Children's Specialty Physician Offices.

Your MyHealth account can be accessed online at HopkinsAllChildrens.org or by downloading the HealthLife mobile app to your smart phone from your app store of choice.

Please remember your username and password for continued access. You will need them each time you log into MyHealth.

For technical assistance please contact 727-767-4282 between 8 a.m. and 5 p.m.

Where can I access MyHealth?

Because MyHealth is a secure network system and uses encrypted messaging, you can access health information for your or your child on any computer or your HealtheLife app on your smart phone. The HealtheLife app is available for both Apple and Android smart phones.